

Senior Staff



Karen M. Dale, R.N., M.S.N. Market President

Karen M. Dale is the Market President for AmeriHealth Caritas District of Columbia (DC), one of the largest Medicaid managed care organizations in Washington, D.C. Prior to leading AmeriHealth Caritas DC, Dale served as Executive Vice President of Health Care Management at DC Chartered Health Plan Inc. (Chartered). At Chartered, she led key initiatives that strategically positioned the organization as a market leader with innovative solutions for the critical challenges faced by its members.

Dale is a highly skilled, visionary leader who has dedicated her entire career to helping others and ensuring equal health opportunities for populations at risk. Having held multiple positions of leadership during the past two decades, she has worked with a broad group of stakeholders to address policies and other key factors impacting the production of health. She considers it a privilege to utilize her expertise in program development and significant knowledge of health care finance and delivery systems to make a difference in the lives of so many.

Dale has guided the execution of unique approaches to managing the complex needs of persons with multiple health risks. These efforts include the use of telemedicine to aid in the management of chronic diseases, peer-to-peer outreach using community health workers, and the rollout of a multifaceted member engagement approach. In addition, her philosophy that all persons deserve access to the right care, without barriers, starting where they are, has led to several collaborative relationships with providers, community partners, philanthropists, and businesses to develop evidence-based population health strategies.

Karen Dale holds a Master of Science degree in psychiatric mental health nursing from The Catholic University, Washington, D.C., and a Bachelor of Science degree in nursing from George Mason University, Fairfax, Virginia. She was a member of the Leadership Greater Washington Class of 2003. She serves as Board Chair for CommonHealth ACTION and as a board member for both Volunteers of America National Services and the Volunteers of America National Board.